

# Meet the expert

**Name:** Douglas S Ross MD

**Job title:** Professor of Medicine, Harvard Medical School, Co-Director Thyroid Associates, Massachusetts General Hospital

**Organisation:** Massachusetts General Hospital

**Location:** UK

## Biography:



Thyroid Section Editor of UpToDate, Associate Editor of Thyroid

**Q** Why did you choose your specialty/job role?

**A** Interest.

**Q** What's the most interesting/memorable case you've been involved in for the EMO service?

**A** Nothing comes to mind--the thyroid cancer cases can be interesting and challenging, but I work at a tertiary referral center and the cases are similar.

**Q** What do you most enjoy about working for Teladoc Health?

**A** I enjoy explaining issues in hopefully layman's terms so that the patients understand their disease and treatment.

**Q** How do you think patients can benefit from the Expert Medical Opinion service?

**A** I rarely change a diagnosis, I am usually clarifying a diagnosis, or providing medical updates.

**Q** Are you involved in any other organisations or charity work?

**A** Just the publications noted above.

**Q** What is the professional achievement you're most proud of?

**A** My work at UpToDate. UpToDate is an online source of information for physicians. When you write a chapter in a textbook, maybe 400 people read it. My articles in UpToDate get over 1 million hits a year.

**Q** Tell us about yourself

**A** I enjoy biking and theater.